Bridgewater Detroit Return to Work Playbook

May 11, 2020





New Work Environment – "The New Norm"





Company Guidelines – Return To Work



LETTER FROM THE CEO

Dear Adient Colleagues,

As 2020 began, we looked forward to a new year and new opportunities. We could not have imagined then how our lives — both personally and professionally — would be altered by the COVID-19 pandemic.

Despite the challenging environment we have operated in these last few months, we have all adjusted to new ways of working. Thank you for remaining engaged and accessible during this time. Your flexibility and dedication are what allow us to emerge from this crisis ready to get back to business quickly.

Providing employees with a safe workplace has always been our top priority at Adient. As you return to work, you'll see that we have made changes to certain health and safety procedures based on recommended best practices from global health agencies. These are outlined in this guide, which includes our employee well-being policy, virus prevention practices, cleaning checklists and schedules, and our communication plans.

Please familiarize yourself with these guidelines before returning to work. We will continually update this document to reflect changes in procedures and introduce new recommended practices as they become available. Your manager will share more detailed information specific to your facility and will be available to answer any questions.

While we adapt to this "new normal," what hasn't changed is our commitment to remaining a world-class partner to our customers. Our Driving Forward guiding principles — Customers, People, Quality, Community and Financial Discipline — remain constant. Following the procedures outlined here and focusing on these principles will be key to our continued success.

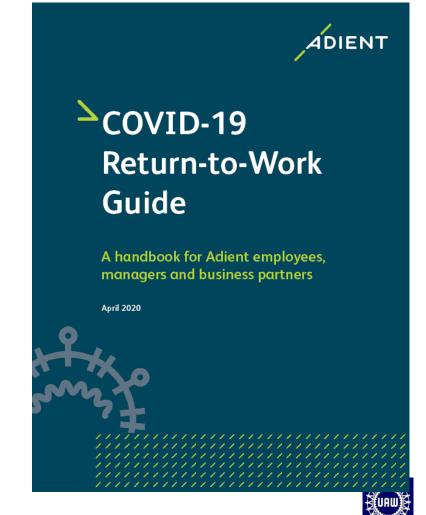
Thank you for your support. May you and your families stay safe.

Sincerely,



Doug Del Grosso

President and CEO





Company Guidelines & Employee Responsibilities

Please be safe!! We need you!

Remember to PREVENT CORONA!

We are all in this together. Every one of us plays a key role in protecting each other here at work, so that our loved ones are protected at home. Our social responsibility to protect ourselves and each other is the only way we can help reduce the spread.

- PPE in place before you enter building
- Remain at home if you have symptoms or have been in contact with someone who has symptoms
- Elbow your coughs and sneezes
- Vigorous and frequent handwashing (30 seconds with soap)
- Ensure 6 feet of separation from each other
- No touching your face
- Touch only those surfaces you need to, and disinfect surfaces frequently

- Calm stay calm
- Organize your thoughts
- Rest up while you can
- Organize your life
- Navigate your way through this
- Accomplish what you set out to do





COVID Response Team

- Bridgewater Detroit COVID Response Team (CRT):
- **Plant Manager Elena Jacob** Location manager who has overall responsibility for the site's COVID-19 prevention and response plan, readiness, and coordination with Regional EHS, HR and Operations leadership.
- **Prevention Leader Tracy Jones** Ensures the site successfully manages any protocols and activities related to minimizing workplace spread and the enablement of social distancing in coordination with Regional Prevention Leaders.
- Response Leader Elouise Rucker Oversees the routine deep cleaning and periodic disinfection of their location. This includes sourcing, logistics, preparation of materials, training of personnel/contractors and quality control in coordination with Regional Response Leaders.
- Communication Leader Neil Pippin Manages all location level training, communication, and signage in accordance with regional Communications, EHS, HR and Operations.

The local-level CRT must meet daily to ensure execution and report to regional CRTs (daily 4 pm Skype call).



Screening Process



Entry Into And Exit From The Building

- All employees (salary and hourly) will enter the facility through the Front Door only!
 - Prior to first entry all employees must:
 - 1. Complete the COVID-19 Exposure Questionnaire
 - 2. Pass the body temperature station
 - 3. Receive a face cover and/or shield To be worn at all times while in the building, unless eating or secured alone in your own office space.
- All employees (salary and hourly) will exit the building at the door located next to the Janitors closet only.
- The only exception will be for essential and approved visitors
 - They will enter through the front lobby, after completion of required screenings.

Entrance To / Exit From BWI

ALL Employees must Enter here









ALL Employees must Exit here



First Day Back

- Front doors will remain locked till 6 am;
- Employees to line up next to the pylons;
- PPE kits in bins outside with signs on the door (backpacks with face coverings, zip lock bags / alcohol wipes);
- Employees will complete the COVID-19 exposure questionnaires;
- Temperature check in the front lobby. If normal, receive a wristband for that day;
- Proceed to the cafeteria for orientation;
- First day back orientation:
- Group 1 AM/GA/CV/Mustang at 6:00 am (breaks @ 8:00 am, 11:00 am and 13:00 pm)
- Group 2 Raptor / Camaro at 7:30 am (breaks @ 9:30 am, 11:40 am and 13:30 pm)
- Monitor the execution of the cleaning and disinfecting process throughout the plant;
- Exit the building by the janitorial office (one way in, one way out) handwashing station is set up outside;
- PPE to be placed in the zip lock bags and laundered / cleaned at home



Visitors

We are requesting to minimize the number of visitors in our facility for the first 60 days of production, this will help our team focus on our "New Work Environment" and keep all team members safe.

While we understand the growing business needs we are looking at the following ways to manage each situation:

- Video Solutions
- Off-Site Reviews
- Outdoor Reviews (Weather permitted)

Once visitors are allowed, we will have the following protocol:

- Screening Survey Questions
- Temperature Screening
- Face Cover Requirement (space to the left)
- Face Shield (If needed)
- Distancing Guidelines

PPE



Items employees will receive in orientation to support new PPE Requirements:

- Face Cover 3 Covers. 1 Cover will last 72 days.
- 5 plastic bags This is to help seal up your PPE when leaving the line.
- 1 pair of Anti-Fog glasses
- Face Shields for jobs that do not support distancing
- 1 back pack to support elimination of lockers
- 5 alcohol wipes

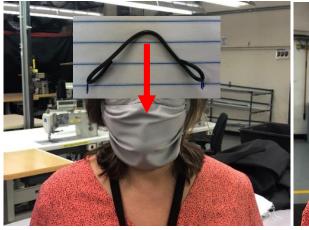
Anti-Fog glasses and zip lock bags with alcohol wipes are now available from the PPE vending machines.





Adient Manufactured Face Covers

Phase 1 - Face Cover with nose-brace –
 1-ply Polyester





 Phase 2 - Face Cover with nose-brace – Multiply Polyester



- Face Shields issued to employees who cannot be distanced on the production floor
- Salary, Maint and Rework who may not be able to distance





Safe Launch Quality Readiness



Quality Safe Launch Completed

- Review of all seats has been completed No set-marks identified
- Review of Components exposed No Concerns found
- Review of foam and trim for set marks No Concerns found
- Key Supplier Reviews Completed and Risks identified 8 suppliers being monitored by purchasing
- Station Readiness and Poke-Yoke verification completed
- Quality Alerts updated
- Suspension of onsite liaison support. All liaisons are on-call.

Quality Safe Launch Plan Actions

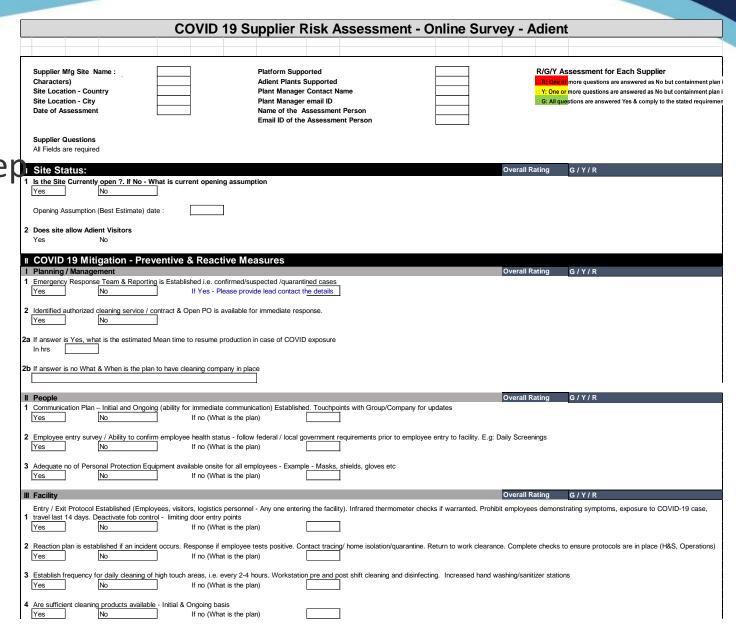
- Increased Quality Tech Support for all stations during the first day of production
- Quality Techs to audit all stations and verify that operators are following the ODS's
- Quality Techs to sign off on all seats
- Poke-Yoke Verification was completed prior to start up
- Torque Verification to be completed prior to start up (OEM lines only)
- Recertification of all quality alerts

Supplier Quality

- Supplier Risk Assessments performed by AQE
- Open Issues Tracked and deep site Status:
 dive audits planned for risk
 suppliers
 Open Issues Tracked and deep site Status:

 1 Is the Site Curre
 Yes

 Opening Assumption
 Opening As
- Escalation to purchasing as needed
- MX Force Majeure Concerns (12 suppliers)
- Scoring used to identify risk based on criteria:
 - PPSC
 - MQR
 - SPPM
 - SDI



Plant Changes to Support Social Distancing

(Work Schedule/Cafeteria/Commons Area)





How We Will Function – Working Safely

- Social Responsibility Limit non-essential social activities
 - Don't gather around cubicles, desks or in confined spaces, such as offices
 - One way traffic patterns Follow the Signs (Plant Rule)
 - Wearing of and maintenance of mandatory PPE at all times
 - Gloves and masks must be washed daily
- Wiping, Washing and Sanitizing
 - Clean and sanitize your work area before you use it
 - Disinfect your work area at the end of each day
 - Wash your hands frequently
 - Utilize hand sanitizer when hand washing is not readily available



- Staggered start times:
 - 6:00am CV Aft Mark GA, Service
 - 7:30am OEMs (Releases pushed out to 5/18 as of now)
- Staggered break times
- 6:00 & 7:00 start up meetings in cafeteria every day
 - Attendance taken
 - Social distance must be practiced no moving of chairs
- PPE is mandatory For your safety!
- Plexi glass dividers in place
 - Office areas
 - Restrooms
 - Workstations as needed



- New look for HR
 - Drop box or electronic submission of forms and personal documentation
 - Dutch door installed limiting physical access

- Social distance foot printing throughout the plant
 - Refrain from walking to/from breaks in groups
 - Refrain from gathering in groups
 - Refrain from visiting office areas



- Time clocks disabled Employees will be clocked in manually
- Use of pens and other common office supplies and equipment modified
- No Smoking except in cars STRICTLY ENFORCED!
- Lockers not accessible Hooks installed at every work station
- Coffee room closed except for sink access
- Food deliveries must pick up outside
- Cafeteria door now Emergency Exit
- Elevators 1 person at a time
- Exercise area closed



- Rotations limited to 1 or none each day
- Sanitation stations located throughout facility
- Alcohol wipes will be provided weekly
- Hand washing stations in and outdoors wash hands frequently
- PPE should be placed on the floor, never on the surface top.
- Doors propped open to eliminate unnecessary touching
- One-way Entry/Exits



Market and Cafeteria Guidelines

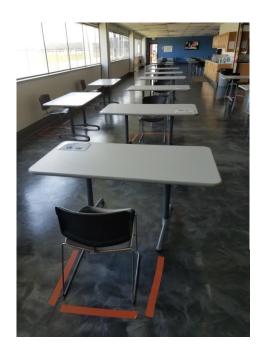
Stay safe, practice social distancing

All team members are to follow the 'traffic flow' and social distancing guidelines throughout the cafeteria.

All microwaves, fridges, and vending machines were foot-printed for social distancing. Remember to obey these signs and follow the maximum occupancy guidelines.

All chairs and tables were foot printed for social distancing. Do not remove or modify the area. These rules are there to protect you.







- REMEMBER TO PLACE YOUR PPE ON THE FLOOR ONLY, AVOID SHELVES OR COUNTERTOPS;
- PUT YOUR PPE BACK ON BEFORE LEAVING THE LUNCHROOM
- 4. DO NOT REARRANGE ANY TABLES OR CHAIRS;
- 5. PRESERVE SOCIAL DISTANCING







Signage



- 1. WASH YOUR HANDS THOROUGHLY AFTER YOU REMOVE YOUR PPE;
- REMEMBER TO PLACE YOUR PPE ON THE FLOOR ONLY, AVOID SHELVES OR COUNTERTOPS;
- 3. PUT YOUR PPE BACK ON BEFORE LEAVING THE LUNCHROOM;
- 4. DO NOT REARRANGE ANY TABLES OR CHAIRS:
- 5. PRESERVE SOCIAL DISTANCING









- 1. STORE YOUR PPE IN A ZIP LOCK BAG;
- 2. WASH YOUR HANDS THOROUGHLY



6. Dry hands



SOCIAL DISTANCING MEANS KEEPING



1. USE SKYPE / CELL PHONES FOR ALL CONVERSATIONS; 2. LIMIT SOCIAL INTERACTIONS;

3. REMEMBER TO KEEP YOUR PPE ON THROUGHOUT THE DAY, EVEN WHEN YOU ARE AT YOUR DESKS

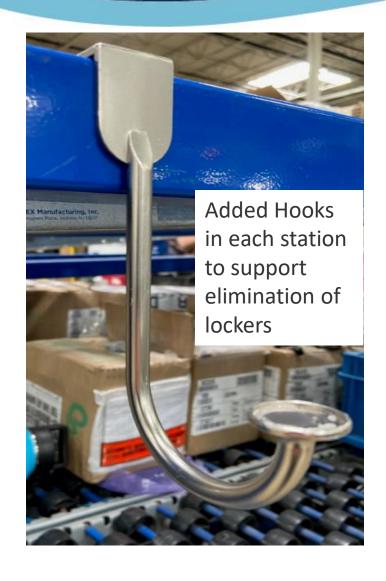
- 1. WASH YOUR HANDS THOROUGHLY AFTER YOU REMOVE YOUR PPE;
- REMEMBER TO PLACE YOUR PPE ON THE FLOOR ONLY, AVOID SHELVES OR COUNTERTOPS;
- 3. PUT YOUR PPE BACK ON BEFORE LEAVING THE RESTROOM

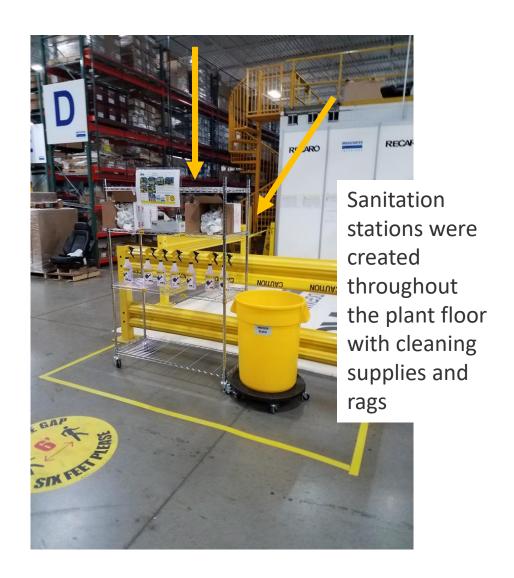




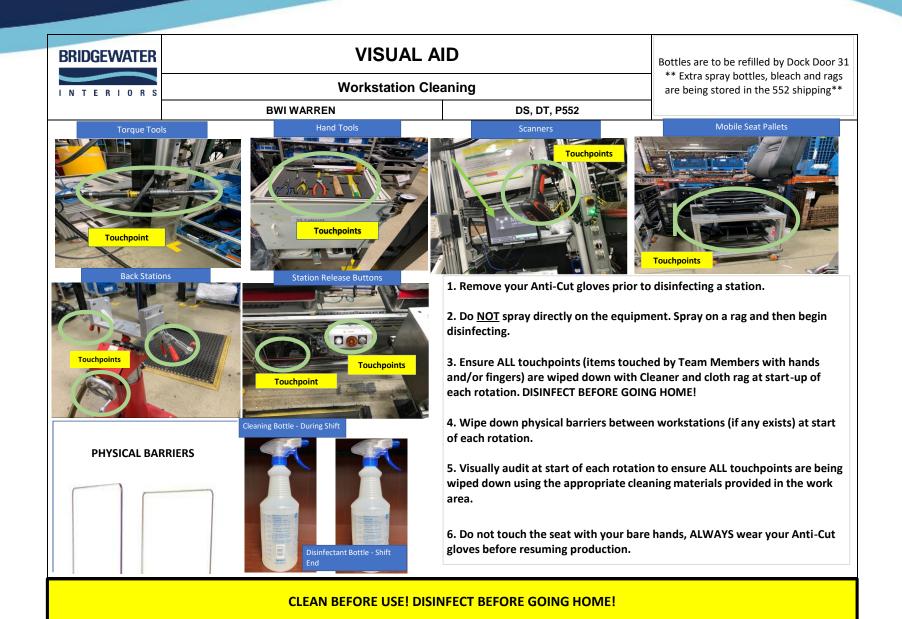
Work Station Readiness

Station Changes

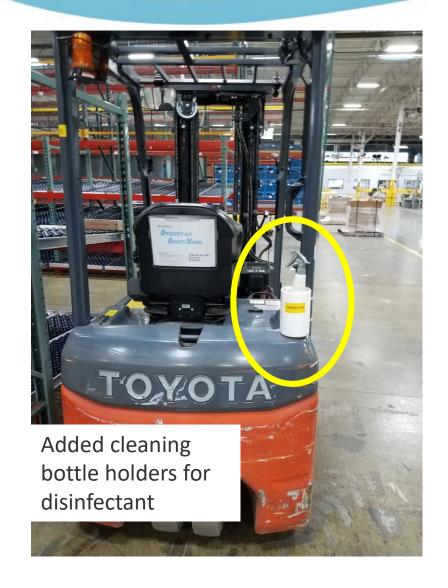




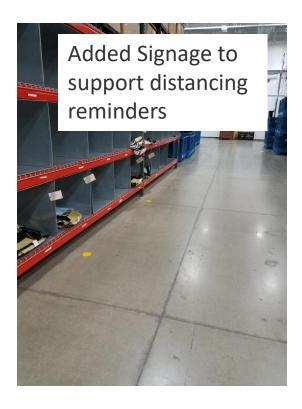
In-Station Visual And Training Aid For Cleaning



Materials Area Readiness







Office Area Modifications

Changes in cubical areas to support Social Distancing



Prevention Measures





Prevention Actions

- On-going cleaning and disinfecting by 3rd party Company
- Constant meetings with the CRT team (Daily) to review necessary changes
- Constant Checklists and Audits
- Communication
- Supplies list with Min/Max and Daily Inventory
- Layered Process Audit Questions
- Visual Aid's and ODS





Cross Functional Audit – Every 4 hours

- Management Review of Posted Cleaning Schedules
- Management Reviews of Cleaning Stations on production floor and office areas
- Checklist reviews every 4 hours performed by union and Production Manager
- Management Reviews of PPE every 4 hours

Cleanir

Union

Task	Yes No	If "No", contact:
s / Egress		
Temperature Station Staffed and Operational.		Address w/ EE, contact HR
All Employees are wearing face covering upon entering facility.		Address w/ EE, contact HR
All Employees are honoring social distancing guidelines as established.		Address w/ EE, contact HR
All Employees are honoring facility Entrance / Exit protocol.		Address w/ EE, contact HR
Entering through Cafeteria (tent) / exiting via DS Exit		Address w/ EE, contact HR
s		
Team members are following all new "one way" traffic patterns		Address w/ EE, contact HR
Entering cafeteria from Bathroom Hallway		Address w/ EE, contact HR
DS & DT exit via double doors that lead directly to the plant floor		Address w/ EE, contact HR
P552 exit cafeteria via NE double doors.		Address w/ EE, contact HR
Team members are not rearranging the new table to chair layout		Address w/ EE, contact HR
Team members are honoring social distancing / headcount allotment in:		Address w/ EE, contact HR
Market C		
Microwaves		
Coolers		
Employees are encouraged to bring a non-perishable lunch		
Food Deliveries are being picked up in the parking lot		Address w/ EE, contact HR
Employees are to exit through the DS, pick up their food outside, and		
return through the temperature station		
Stations		
All REQUIRED PPE is worn correctly and not removed while working		Address w/EE, contact HR
***Masks are only removed while eating, in an office while alone, or		
outside in the parking lot, honoring social distancing.***		
Daily shift start up meetings are held - honoring social distancing		Superintendent
All barriers are in place and functional		Maintenance
Face shields are being worn in stations where barriers & distancing can't		Address w/ EE, contact supv & H
be applied.		
Only team members assigned to a work station are in that area.		Address w/ EE, contact supv & H
***No team members from other departments, programs or on break		
are socializing in an active work station.***		
ng / Disinfecting / Sanitizing		
Sanitation stations have been established per line and are fully stocked		Supervisor of area
Witnessed 3rd Party Cleaners sanitizing work stations during breaks		VHM Supervisor
Rework team members are keeping disinfectant bottles filled		Area Supervisor
Rework personnel are fully trained on mixing disinfectant solution.		-



Time completed



Handwashing ODS



Handwashing Process (20 to 30 Second Process)

Revision Date: 05/01/20

Quality / Safety Reaction Plan

Anyone Detecting a Health, Safety, Environmental or Quality Risk are responsible to immediately notify a supervisor.

Do Not Try and Retrieve anything dropped into the equipment without following the proper safety procedures including stopping the equipment and asking for assistance when needed.

Please remember this is for your benefit and the benefit of others...Social Responsibility!

All Employees are to be Socially Responsible:

- 1 Work Safely- following all established BWI Rules
- 2 Maintain a clean sanitized work environment
- 3 Maintain appropriate social distancing (6ft.)
- 4 Wash hands often and vigorously for 20-30 sec.
- **5** Use hand sanitizers in between washings to reduce risk.

Parts List

Subject to Change - As Needed for Projects

Hand Soap (Plain Foam or liquid soaps are fine, the department of

 Hand Soap (Plain Foam or liquid soaps are fine, the department of health states that antibacterial soaps would need to be left on your hands for about two minutes to have any effect on bacteria.)

- 2. Water warm or cold
- 3. Paper towels or Air dryer

Do not use clothing or rags used for cleaning to dry hands.

The washing techniques listed below are as defined Before beg

by the CDC.

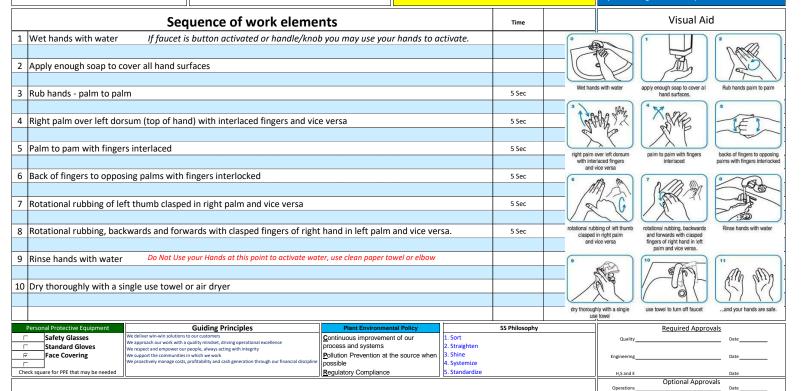
Total Productive Maintenance

Before beginning to work, Visually check and inspect all tools and equipment for any obvious damage. Check power tools and equipment for loose or frayed wires.

Verify that all OEM safety features are fully operational and not bypassed or removed

Notify your Supervisor if any issues are found.

Quality Policy - "Achieving customer satisfaction by delivering world class products and services"







Facility Cleaning Procedure

Facility Cleaning Procedure:

BACKGROUND:

The SURFACES personnel may physically contact must be routinely cleaned to minimize the risk of contracting illnesses such as the COVID-19. Based on the limited tests availability, and the potential for an individual to be a "carrier" of the virus while showing no symptoms, it is assumed that COVID-19 is always present in our facility, especially during the Sanitization Activities.





Facility Cleaning Procedure

Facility Cleaning Procedure:

SURFACE CLEANING:

- Surfaces should be free of dirt or debris that could harbor pathogens. Personnel conducting cleaning activities should perform a pre-cleaning inspection of areas that will be disinfected prior to disinfection activity.
- To achieve an adequate cleaned surface saturate the surface with diluted soap, and wipe the surface with a rag until all visible dirt, debris, or other products are visibly removed.



Facility Disinfecting Procedure:

SURFACE Disinfection:

- Clean surface of any dirt and debris, as this additional material will increase surface area and create a layered coating that will protect some viable pathogens from contact with disinfectants.
- Disinfection must occur frequently as recontamination by incoming Team Members is possible.



Facility Disinfecting Procedure:

Confirmed Case Disinfection:

- Surfaces to clean during deep disinfection include:
 - All horizontal surfaces within reach
 - All vertical surfaces up to eight feet from floor or landing level
 - All tools and equipment surfaces
 - All control panels and touch-screen surfaces
 - Any other surfaces that could potentially by touched by an INFECTED Team Member



Standardized Work – For Facility Cleaning and Disinfecting

Regular cleaning and disinfection: Cafeteria

Group 1 – AM/GA/CV/Mustang Start 6:00 am

Break 1: 8:00 am

Lunch: 11:00 am

Break 2: 1:00 pm

Group 2 – Raptor/Camaro Start at 7:00 am
• Break 1: 8:30 am

Lunch 11:40 am

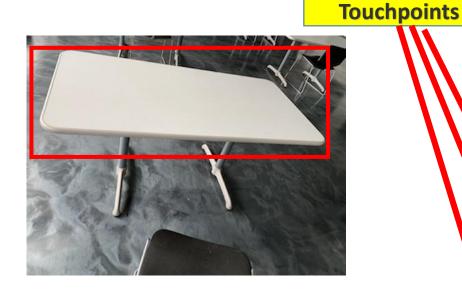
Break 2: 1:30 pm

Tabletops and Legs	After break/lunch period
Chairs	After break/lunch period
Refrigerators	After break/lunch period
Vending Machines	After break/lunch period
Ice Machines	After break/lunch period
Countertops	After break/lunch period
Faucet handles	After break/lunch period
Cabinets	After break/lunch period
Touchpad vending kiosks	After break/lunch period
ATM machines	After break/lunch period



Standardized Work – For Facility Cleaning and Disinfecting

Regular cleaning and disinfection: Cafeteria









Standardized Work – For Facility Cleaning and Disinfecting

Regular cleaning and disinfection: Cafeteria













Standardized Work – For Facility Cleaning and Disinfecting

Regular cleaning and disinfection: **Restrooms**

Group 1 – AM/GA/CV/Mustang Start 6:00 am
• Break 1: 8:00 am

- Lunch: 11:00 am
- Break 2: 1:00 pm

Group 2 – Raptor/Camaro Start at 7:00 am
• Break 1: 8:30 am

- Lunch 11:40 am
- Break 2 1:30 pm

Restroom Stall Doors Front and Back	After breaks/lunch period
Toilet Seat	After breaks/lunch period
Toilet Paper Dispensers	After breaks/lunch period
Circumference of Sink	After breaks/lunch period
Soap Dispensers	After breaks/lunch period
Ledge of Mirror	After breaks/lunch period
Paper Towel Dispenser	After breaks/lunch period
Hand Dryers	After breaks/lunch period
Personal Dispenser	After breaks/lunch period
Handrails in Handicap stall	After breaks/lunch period
Top of Waste Can	After breaks/lunch period



Standardized Work – For Facility Cleaning and Disinfecting

• Regular cleaning and disinfection: **Restrooms**Touchpoints











Standardized Work – For Facility Cleaning and Disinfecting

Regular cleaning and disinfection: Restrooms

Touchpoints













Procedures for Routine Cleaning and Disinfection

- When a surface is visibly dirty, wash with general household cleaner (example: Mr. Clean)
 Rinse with water and follow with a disinfectant
- When a surface is not visibly dirty, clean with <u>a commercial product that is both</u> a detergent (cleans) and a disinfectant (kill germ/viruses) (Ex. Lysol. Clorox, Odoban)
- Never mix and Detergents and a Disinfectants into one container! <u>Follow Manufacturer's</u>
 <u>INSTRUCTIONS!</u>
- ALWAYS WEAR DISPOSABLE GLOVES!!
- Routine cleaning of frequently touched surfaces (tables, doorknobs, light switches, handles, desks, toilets, faucets, sinks, vending machines, refrigerator handles/doors)

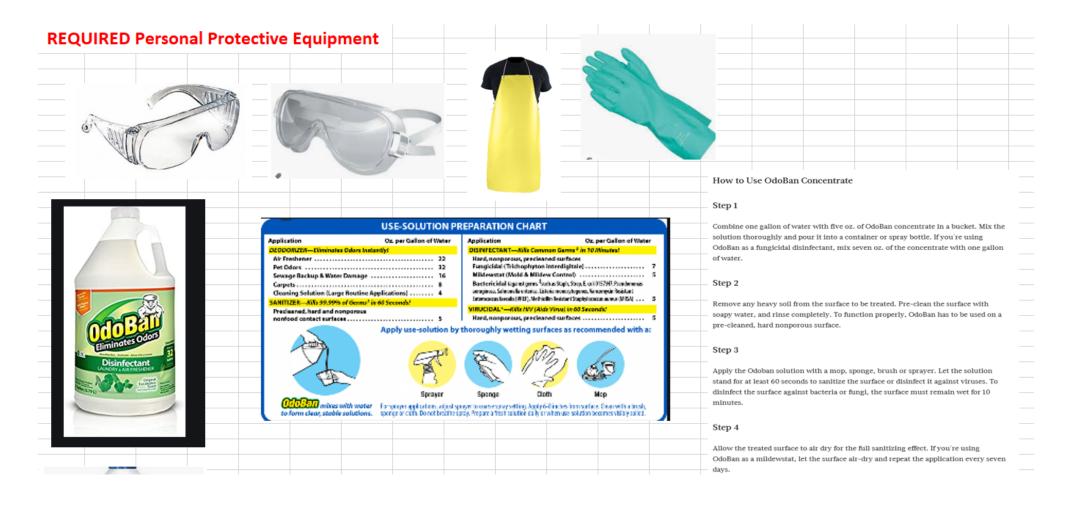


Personal Protection Equipment Required for Cleaning and Disinfecting



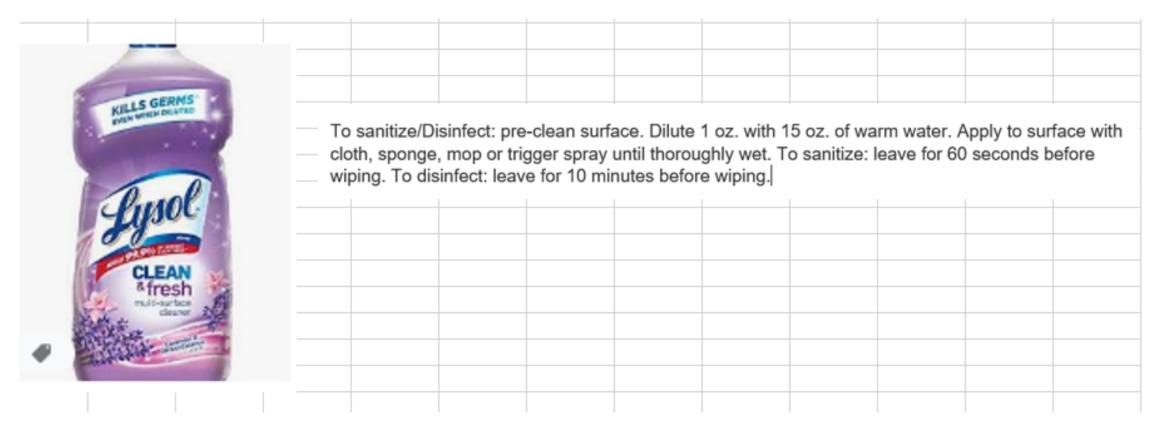


Dilution Procedure: OdoBan



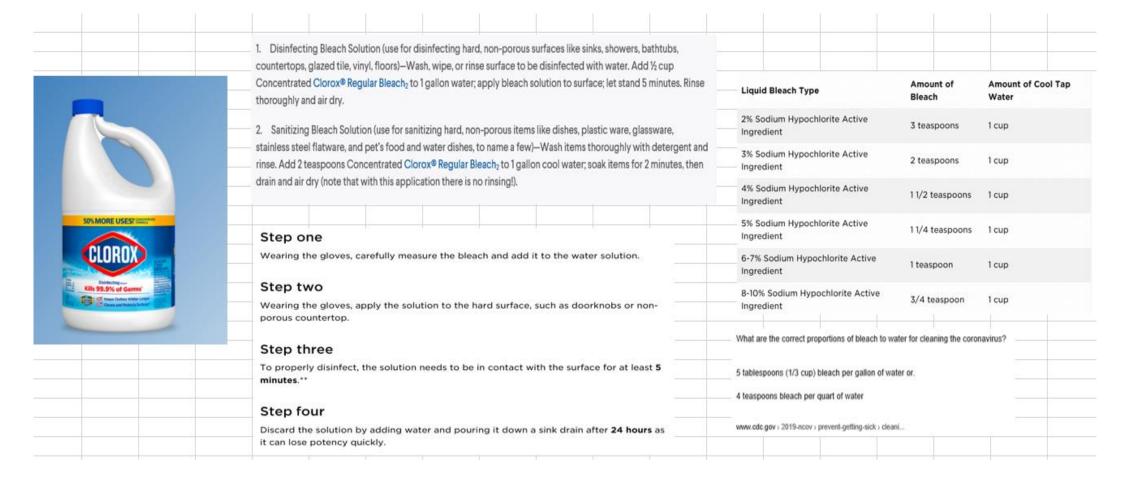


Dilution Procedure: Lysol Multi-Surface





Dilution Procedure: Disinfectant Bleach





Dilution Procedure: Hydrogen Peroxide



USE THIS AMOUNT OF 35% HYDROGEN PEROXIDE	AND THIS AMOUNT OF WATER*	TO MAKE THIS AMOUNT OF 3% HYDROGEN PEROXIDE
1 part	11 parts	12 parts
1 and 1/4 cups	14 and 3/4 cups	1 gallon (16 cups)
1 and 1/4 tablespoons	3/4 cups + 2 and 3/4 tablespoons	1 cup (16 tablespoons)
1/4 cup + 1 tablespoon	3 and 1/2 cups + 3 tablespoons	1 quart (4 cups)



Dilution Procedure: Dawn Detergent



Formula

For a 1 percent solution of Dawn soap spray, mix 2 1/2 tablespoons of detergent in 1 gallon of water. Add another 2 1/2 tablespoons per gallon for each 1 percent you wish to strengthen the solution, up to a 4 percent mixture. For a smaller batch of soap solution, use one-fourth of that detergent amount and combine with 1 quart of water. North Carolina's Cherokee County Extension gives an alternative spray formula, mixing 1 tablespoon of Dawn with 1 cup of cooking oil and combining the mixture with 1 pint of water. Whichever formula you choose, spray the top and bottom of leaves every four to seven days until the insects are gone. Do not apply to plants when temperatures are above 85 degrees F.

How to Dilute Concentrated Dish Liquid

- 1. Pour concentrated dish liquid into the squeeze bottle until it is one-third full.
- Pour water into the squeeze bottle until it is two-thirds full of water-and-soap mixture.
- Pour the solution into a dish cloth to ensure the detergent mixture is not too watery. ...
- 4. Add more detergent if the solution is too watery.



Quattro Select: Dispensing System

https://youtu.be/MVYQBdZuYAE





Hazard Communication Awareness

- Every individual has the right and need to know about the chemicals you are working with, what hazards they pose, and how to protect themselves from those hazards.
- Every person should know the physical and the health hazards associated with the chemicals they work with.
- There are acute health hazards which occur fairly quickly after exposure to a chemical. And there are chronic health hazards – which occur after long term exposures to a chemical.
- Always read the labels of any chemical you are working with.
- Only use the chemicals as directed.



Spill Response Awareness

- 1. Notify Spill Response Personnel:
- Maintenance Techs
- Supervisor (Neil Pippen)
- Safety (Elouise Rucker)

2. IF IT'S SAFE:

- Attempt to stop the release at the source
- Contain the spill with absorbent and protect the drain
- NEVER WASH SPILL DOWN A DRAIN





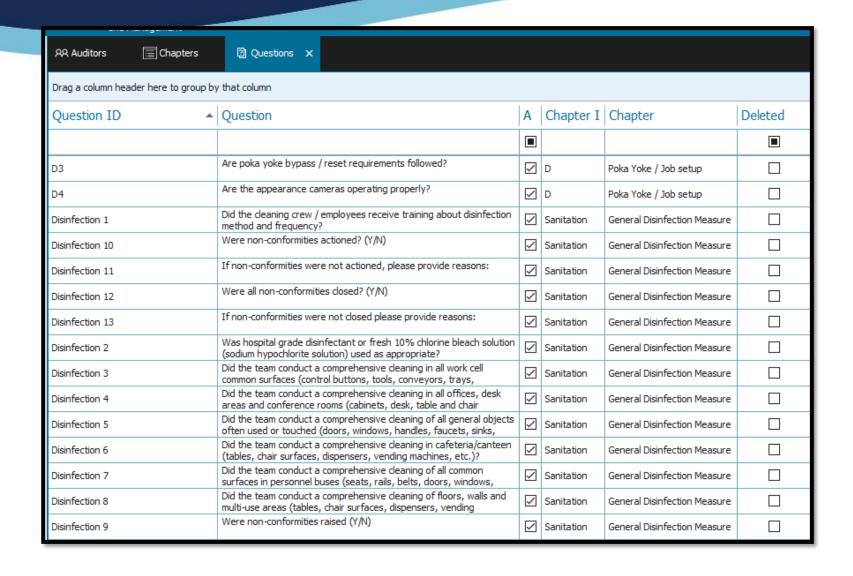
Materials Visual Aid







Layered Process Audit Questions







Human Resource / EH&S

> MDLive Telemedicine (available to most BCBS members)

- Virtual doctor's visit for non-emergency issues
 - Prescriptions can be sent electronically to pharmacy
- > No cost through May 31, 2020
- > www.MDLive.com/BCBSIL

> Recommended Handwashing

- https://www.youtube.com/watch?v=3SfHdSHK-g0
- Refer to visual instructions posted near every sink.

> Benefits

The C.A.R.E.S. act will now allow some new provisions for withdrawals within the 401k plan. You may contact Fidelity at 1-800-533-8004 for more information.

> Tips to prevent your safety glasses from fogging:

- Wash them with soapy water —this creates a film that moisture won't stick to
- Fold a tissue along the top of your face cover, over the bridge of your nose. The moisture from your breath will be absorbed by the tissue.
- Use a mask that molds to your face This will help block the warm exhaled air from your mouth from escaping onto your glasses.



Key Communications

Communication Methods:

- > Please review our website for continuous updates: https://BWIDetroit.adient.com
- New break schedules and any other pertinent information to be posted on Detroit's website and Communication monitors.
- > Please stay informed!

